

Institute for Healthcare Improvement Web & ACTION: Reducing Avoidable Emergency Department Visits

Begins May 13, 2010

This three-session, web-based series will introduce organizations to a framework for helping to avoid unnecessary emergency department (ED) visits. Participants will be coached on how to apply the framework in their organizations.

Upon completion of this program, participants will be able to:

- Describe the framework being tested for reducing avoidable ED visits
- Identify patient streams within your population to focus improvement efforts
- Conduct tests of the framework and measure impact

For more information, please click [here](#)

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